

KAPRUN RENTALS

4 Seasons Holidays

Terms and Conditions Year 2010/2011

1. Booking:

The members of one another or for a contractual agreement is high severally liable for all obligations arising from the agreement. The other passenger (s) are liable for their share. Reservations by writing, telephone or Internet made. Both oral and written bookings are binding.

Young age should be notified prior to 22 years are not permitted to the apartment. If this is not reported prior to booking, Kaprun Rentals has the right to arrival and thereafter to refuse or abandon.

2. Payment Terms:

For the realization of the agreement more than 42 working days prior to departure or within 5 days is an amount (deposit) to be paid equal to 20% of the fare. The remaining payment should reach six weeks before the day of departure in the possession of his Kaprun Rentals. Is a reservation less than 42 working days prior to departure is made then the whole amount to be paid as soon as possible. It is advisable to own a travel and cancellation insurance can not use this Kaprun Rentals.

For late payment, the tenant is in default and shall be in writing and noted the possibility the outstanding amount within 7 days to comply. If payment fails even then, the contract is canceled on the day of default. Rentals will Kaprun € 20, - booking charge. For booking until 60 days before the start of the rental period should be € 30, --

3. Travel and Cancellation insurance:

It's advisable to arrange a travel and cancelation insurance. This is not possible through Kaprun Rentals. the cancellation insurance you need if you can not comply with the lease by serious illness, serious injury or death.

4. Deposit:

The deposit of € 300, - has to be pad on the day of arrival

5. Service costs:

The service costs will beheld from the deposit when you check out.

1.De costs for cleaning. For Top3 the costs are € 40,-- and Top1 and Top2 per apartment is € 70,-

2.Linen and towels are € 40, - for 2 persons.

Please note that table cloths, kitchen detergent and toilet paper etc. also are not standard equipment.

6. Taxes:

The tourist tax is for adults € 1,20 per person a day. For children till 12 Year is no tax. Taxes are included in the total sum of the booking.

7. Arrival / Departure:

You can arrive at the house between 16.00 - 19.00 hours. If you arrive later you have to inform our hostess in time. The apartment is also by early arrival not accessible till after 16:00. On the day of departure you must leave the house no later than 10.00.

The key address and any other necessary information concerning your stay will be mailed to you when the payment terms are met .

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8. Number of participants:

The house description mentions the maximum number of persons. This number may in no case be exceeded. If the tenant is staying with more people than in the lease is described the access to the apartment will be denied.

9. Pets

Dogs or other pets are not allowed.

10. Smoking

Smoking is not allowed in the apartment or any other place within the building.

11. Responsibility tenant:

1. The tenant is responsible for the proper treatment of the apartment and is liable for any damages caused by tenant or his fellow travelers during his / her stay.
2. Skis and boots are not allowed be worn in public areas and not allowed into the apartment. These should be stored in the special ski room into the cellar of the building.
3. House Rules present in the apartments must be read and followed.
4. Refuse you in accordance with the rules to separate garbage and when leaving the apartment to put away into the waste bins outside on the left of the front door. If not, the extra time to clean the apartment will be settled with the deposit.
5. The tenant, has to clean the kitchen and all utensils that he / she has used prior to leaving the apartment.
6. Damage that is caused by the lighting of candles will be passed directly to the tenant and will be withheld from the deposit.
7. When used carelessly or not neatly leaving the apartment the cleaning time done by the cleaning lady will be deducted from the deposit.
8. All the apartments have private parking for 1 car.
If you have multiple cars, you can park next to the apartment building on the indicate places
The parking spaces on the other side of the building is for visitors to the castle and are not.

12. Responsibility:

Kaprun Rentals is not liable for:

1. Theft, loss or damage of any kind, during the stay in one of our apartments.
2. Get out of order or disable the operation of technical equipment or Internet access.
3. The tenant is liable for all loss or damage to the apartment and the inventory thereof, whether the result of acts or omissions are of the tenant or of others who with the consent of the tenant are staying within the apartment.

13. Possible damage:

If the deposit is not sufficient Kaprun Rentals will be issued an additional charge.

14. Complaints:

Complaints or comments regarding the rented accommodation should always immediately be reported to the hostess. If the complaint is not resolved to you satisfaction you should send within 1 months after return, a written submission to Kaprun Rentals

Miscellaneous:

If you would like to reserve you ski pass, ski rent or ski lesson prior to your arrival, just inform us so our hostess can arrange this for you on arrival.